

Scosche Satisfaction Guaranteed Returns

Scosche guarantees 100% satisfaction on all products. If you are not satisfied with your product purchased from Scosche.com, you may return it for a full refund within the 14-day return period (from the shipment date). Return shipment is at your own expense.

*Note: original shipping and handling charges are not refundable.

Return Instructions:

1. Place the item you wish to return in the original shipping box.
2. Include the packing slip and completed Return Application (see below).
3. Include all original packaging materials, manuals and accessories.
4. Close the box and secure it with packing tape or a similar adhesive. Cross out existing shipping labels (if using original shipping box) and apply your return label to the outside of the original box.
5. Use any local drop of location to ship your return package.

Return Application

Your feedback is important to us. With your comments, we are able to improve our products to ensure our customers receive the quality, value and customer service that we are committed to. Please complete this form and enclose it with the return item.

Order number (found on your confirmation e-mail or packing slip):

Name:

Address:

City:

State:

Zip:

Product part # (can be found on packaging, packing slip or Scosche.eu):

Have you talked to our Customer Support? Yes No

If yes, were they helpful?

Reason for return:

Will you consider purchasing future items from Scosche.eu? Yes No

If no, why not?